

Access Bulletin

Number 1 2008-09

8th September 2008

New Access Centre for South East Region 2008-09

From September 2008 OCNSER has a new dedicated Access Customer Support Team. All enquiries related to Access to HE should be directed to the Canterbury office or to the relevant member of staff as listed in this bulletin. Our Addlestone office will continue to deal with all OCN qualifications and courses (tel: 01932 569894).

The OCNSER Access Customer Support Team will deal with all Access related enquiries including:

- Access learner registrations (including GCSE equivalents)
- External moderation, Exam Boards, annual reports etc.
- Access meetings and events
- Revalidations and new Access qualification approvals

We will be developing new, easy to use, procedures for registering learners and centres will be receiving information about these and other Access services during September.

If you have any queries about the new centre please do not hesitate to contact any of our staff as identified in the table overleaf.

We are looking forward to working with all of our Access centres in the coming year.

Access Customer Support Team


The staff listed overleaf are dedicated to supporting Access Centres for OCNSER in our Access Validating Agency (AVA) role. Each Access providing centre will also have one of our Business Development Managers for curriculum development support. S/he will help with revalidations of existing Access Qualifications as well as with the development of new provision. Contact details for your Business Development Manager will be posted to the Access pages of our OCNSER website soon. Our Business Development Manager team works across the full range of the South East Region.

Main Contact Information

Phone: 01227 827823
Fax: 01227 827823
E-mail: km.enquiries@ocnser.org.uk
Web : www.ocnser.org.uk/access-to-higher-education

OCN South East Region
Keynes College
University of Kent
Canterbury
Kent
CT2 7NP

Access Customer Support Team

Role and Name		Email	Telephone
Access Learner Registration & Certification: Kinsey Sutton		K.sutton@ocnser.org.uk	01227 827823

Contact Kinsey for all enquiries relating to learner registrations, certificates and general enquiries. Kinsey works Mondays, Wednesdays, Thursdays and Fridays.

Access Quality & Moderation Emma Sharp		E.sharp@ocnser.org.uk	01227 827249
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Contact Emma for all external moderator enquiries and issues relating to quality on Access courses. Emma works Tuesdays, Wednesdays and Thursdays.

Access Validations, Marketing & Communications Sue Martin		S.martin@ocnser.org.uk	01227 823916
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Contact Sue for validation panels, QAA and LSC database of courses, meetings & events, our publications, web-site and other communications related enquiries. Sue works Mondays to Thursdays inclusive.

Lead Access Business Development Manager Jan Mulreany		J.mulreany@ocnser.org.uk	07900 265802
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Contact Jan for advice re completion of the Annual Centre Report, revalidating courses, issues and queries regarding progression to HE etc. Jan works Mondays, Tuesdays and Wednesdays.

Director of Access David Gittins		D.gittins@ocnser.org.uk	01227 824018
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Contact David for issues relating to national policy and development of new provision or if you have a query which you think no one else in the team can field! David can be contacted at anytime during the working week.